

## How do I obtain a Commons ID?

### For NIH staff

You do not need a separate Commons ID. To access CareerTrac through SSO, simply use your NIH login information or PIV card. If you experience any issues, please contact us at [CareerTrac@nih.gov](mailto:CareerTrac@nih.gov)

### For Principal Investigators, PI Administrators, and non-NIH staff

If you do not have a Commons ID, follow these steps:

1. Contact your organization’s *eRA Signing Officials* to request a Commons ID. *Signing Officials* belong to your organization’s Grants Management Office (see FAQ)
2. When you receive your Commons ID, send it to [CareerTrac@nih.gov](mailto:CareerTrac@nih.gov) with your CareerTrac username to enable your access through NIH Login
3. When SSO is turned on, login to CareerTrac with your Commons ID and password

### Please Be Aware:

- Your organization’s grants management staff must fulfill your Commons ID request. Each organizations’ response time may vary.
- Once we receive your Commons ID, it is a simple action to reenable your CareerTrac access if you are locked out.

<b>FAQ</b>	
<b>Q:</b> How do I find out if I already have a Commons ID?	<b>A:</b> Contact your organization's <i>eRA Signing Official</i> . Principal Investigators with an NIH grant should already have a Commons ID.
<b>Q:</b> Who are my organization’s <i>eRA Signing Officials</i> ?	<b>A:</b> Your <i>Signing Officials</i> will be part of to your organization’s grants management staff.  If you cannot find your Signing Official, contact us at <a href="mailto:CareerTrac@nih.gov">CareerTrac@nih.gov</a> or contact the eRA Help Desk at <a href="https://public.era.nih.gov/submithelp">https://public.era.nih.gov/submithelp</a> (select “Registration” from the dropdown menu)
<b>Q:</b> Do I need to choose a specific role for my Commons ID?	<b>A:</b> If you are asked to specify a role, we suggest these options: - <i>Project Personnel</i> – this is a general account in eRA Commons - <i>Assistant (ASST)</i> – this role can accept additional delegations from the PI in eRA Commons applications  For more information about roles in eRA Commons, see here: <a href="https://era.nih.gov/files/eRA_Commons_Roles.pdf">https://era.nih.gov/files/eRA_Commons_Roles.pdf</a>

## About NIH Single Sign-On (SSO)

CareerTrac is implementing NIH Login service (iTrust) to allow you to login through your existing NIH or eRA Commons username and password.

Once implemented, **all logins must use either NIH or eRA Commons credentials. CareerTrac-specific usernames and passwords will no longer grant access.**

## What's the benefit?

- NIH Login supports Single Sign-on (SSO) which allows you to access other SSO-enabled NIH and eRA applications with 1 set of credentials
- You will no longer need to remember a separate username and password for CareerTrac
- NIH Login provides improved security and login procedures, maintained by NIH
- **Future:** The SSO upgrade is a prerequisite step for trainee access into CareerTrac

## Need help?

Contact us at [CareerTrac@nih.gov](mailto:CareerTrac@nih.gov) for any questions or issues. We make every effort to respond to all requests within 2 business days.